

BICENTENNIAL IMPROVES TECHNOLOGY WITH K12ITC



OBJECTIVES



Support the understaffed internal I.T. team.



Modernize the technology infrastructure.



Improve technology support schoolwide.

SOLUTIONS

- **Albert**, technology support & infrastructure in one platform
- Enhanced Cybersecurity
- Established technology refresh cycle & budget



BENEFITS

1. Relieve I.T. Staff

K12itc provided support, relief, and expertise to the internal team.

- School staff no longer depended on one person for all tech needs.
- School gained a team of technology experts to contact for support.

2. Long Term Technology Plan

- K12itc established a fixed refresh cycle, eliminating outdated equipment.
- Scheduled consistent updates to hardware and software to meet audit and compliance requirements.

3. Scalable Service for Any School Size

- K12itc is inclusive and adaptable, working equally well for small or large districts.
- Peace of mind and confidence in meeting cybersecurity and operational I.T. standards.

AT A GLANCE

CHALLENGES

- I.T. director overwhelmed with multiple responsibilities
- Outdated equipment
- No structured tech upgrades
- Staff lacked confidence in getting tech support
- Compliance & audit stress

BENEFITS

- Clear division of roles, K12itc as reliable I.T. partner
- Scheduled refresh cycles with current tech
- Empowered staff reaching out directly to K12itc help desk
- Automated reports & guidance for audits & compliance

“ I highly recommend K12itc to any school district, regardless of size. They provide us with confidence and peace of mind, knowing that we are meeting these demands while supporting the needs of our entire school community. Their expertise, responsiveness, and proactive approach have been invaluable in helping us maintain a secure, efficient, and forward-thinking technology environment.

KARI AVILA
Superintendent

