OBJECTIVES

1 Ensure a predictable & sustainable technology budget.

2 Establish a structured & reliable technology refresh cycle.

3 Improve network security & infrastructure efficiency.

4 Provide comprehensive I.T. support for staff & students.

SOLUTIONS

Infrastructure Analysis & Optimization

- Conducted a district-wide assessment to eliminate waste
- Implemented a strategic refresh cycle for hardware and software
- Transitioned on-site server dependency to efficient & secure cloud solutions

Cybersecurity Enhancements

- Strengthened network security protocols to protect against cyber threats
- Provided continuous monitoring to detect and mitigate risks
- Developed custom security strategies tailored to school needs
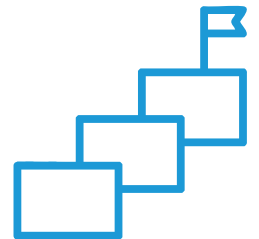
Reliable & Responsive I.T. Support

- Established a dedicated support team for quick resolutions
- Integrated an online ticketing and phone support system
- Ensured seamless I.T. operations, making our team feel like an extension of the district

BENEFITS

- [✓] **Predictable Budgeting & Cost Savings**
- [✓] **Increased Network Reliability & Security**
- [✓] **Improved I.T. Support & Operational Efficiency**

AT A GLANCE

CHALLENGES

- Unpredictable I.T. costs
- Duplicate & complex systems
- Cybersecurity concerns
- On-premise server maintenance
- Slow I.T. response times

ACHIEVEMENTS

- Fixed, sustainable budget
- Streamlined & efficient infrastructure
- Robust network protection
- Cloud-based efficiency
- Dedicated, expert support

> " The K12itc team is very knowledgeable, responsive, and proactive in addressing our needs. The team understands the challenges of a small school district and provides solutions that work for our needs. "

DARREN SCHAFFER
Executive Director of Administrative Services